



Ankesh Siwach

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Profile

Experienced Azure Administrator with approx 10 years of expertise in managing and optimizing cloud infrastructure. Proven track record of implementing and maintaining Azure solutions, ensuring high availability, security, and performance. Adept at collaborating with cross-functional teams to deliver robust cloud services

Experience

SENIOR SPECIALIST | HCLTech | JANUARY 2025 - PRESENT

- Designed and deployed hybrid IT infrastructure across on-premises and public cloud (Azure), including compute, network, and security components
- Managed end-to-end provisioning, monitoring, and lifecycle management of infrastructure services (VMs, storage, networking)
- Performed patch management and vulnerability remediation across infrastructure
- Handled backup, restore, and disaster recovery (DR) operations including DR drills and testing
- Monitored systems and services using event management and proactive alerting mechanisms
- Provided L2-L3 support and coordinated with other teams for advanced issue resolution
- Executed change management activities in compliance with defined service windows and ITIL processes
- Maintained accurate configuration and asset tracking in CMDB including decommissioning activities
- Delivered remote troubleshooting, root cause analysis, and technical documentation
- Assisted with installation, upgrade, and troubleshooting of third-party tools and agents
- Managed enterprise storage and backup solutions ensuring data protection and recoverability
- Configured and supported backup policies, snapshot management, and restore operations
- Ensured compliance with retention policies

AZURE ADMINISTRATOR | FlexisIT Private Limited | JUNE 2023 - OCTOBER 2024

- Manage and optimize Azure Infrastructure as a Service (IaaS) solutions, ensuring high availability and performance.
- Implement and manage Intune device management deployments, enforcing device compliance and security policies.

- Administer Azure Virtual Desktop infrastructure, providing scalable and secure virtual desktop experiences to end-users.
- Oversee the maintenance and optimization of Azure environments, including performance monitoring and cost management.
- Establish robust security protocols for identity and access management, data protection, and compliance with governance policies.
- Collaborate with teams to resolve infrastructure issues, offering technical support and guidance for cloud-based solutions.
- Orchestrated comprehensive Azure migrations, including data migration across file shares, SharePoint Online, and OneDrive, minimizing downtime and data loss.
- Implemented backup solutions and disaster recovery strategies, safeguarding critical data and ensuring business continuity.
- Managed hybrid connectivity and VPN solutions, including point-to-site and site-to-site configurations, to maintain secure and seamless network access.

TECHNICAL LEAD | WIPRO LIMITED | JANUARY 2022 - JUNE 2023

- Oversaw VM lifecycle, ensuring Azure service continuity.
- Conducted server disk management and performance tuning.
- Monitored and improved server and VM performance.
- Enforced security protocols and resolved system vulnerabilities.
- Managed Azure network, security, systems.
- Secured data storage and implemented disaster recovery plans.

SR. CLOUD ENGINEER | SOLICON PVT. LTD. | AUGUST 2016 - JANUARY 2022

- Deployment and Configuration of Infrastructure in Azure and IBM Cloud

Azure Platform:

- Managed Azure Identities, RBAC, subscriptions, and optimized costs.
- Deployed, configured, and troubleshooted VMs, applying Azure DevOps and Terraform.
- Implemented security measures, NSG, Azure Firewall, and Bastion services.
- Executed resource migration, hands-on experience with Azure Policy and Blueprints.
- Configured and monitored Azure application gateway, traffic manager, and load balancer.
- Implemented Virtual Network Gateway/VPN Tunnel, used Azure Monitor.
- Configured backup policies and performed site-to-site recovery with Azure Site Recovery.
- Coordinated with Microsoft support for backend solutions.

Windows Virtual Desktop:

- Deployed Azure virtual Desktop solution, managed profiles with FSLogix and MSIX App Attach.
- Identity, security, WVD networking, monitoring, and diagnostics.

Office 365:

- Worked with AAD, AD, Windows server, Exchange Online, and Microsoft Office365.
- Implemented Office 365 Solutions, managed subscription, and tenant health.

Classification:
Internal

- Planned identity synchronization, administered Azure AD, and provided end-user training.
- Successfully migrated to Office 365, provided Microsoft/Office 365 support and maintenance.

IT Landscape:

- Configured active directory, managed mobile devices using Microsoft Intune.
- Tracked client issues with ManageEngine Service Desk Plus, led system routine backup.
- Led a team for infra maintenance, technical support, and troubleshooting.
- Developed and maintained IT policies, procedures, and guidelines.
- Managed support cases, ensuring compliance and evaluating resolutions.

Core Skills & Abilities

- Azure IaaS
- Microsoft 365 Administration
- Azure Virtual Desktop
- Familiarity with DevOps tools like GIT, docker, azure DevOps, terraform
- Cloud Migration
- Cloud Security
- Virtualization
- Intune Device Management
- Azure Cloud Infrastructure

Education

B.TECH. (COMPUTER SCIENCE ENGINEERING) MDU ROHTAK IN 2012

ADDITIONAL QUALIFICATION/CERTIFICATIONS:

- Microsoft Certified: Azure Administrator Associate (AZ-104)
- Microsoft Certified: Azure Virtual Desktop Specialty (AZ-140)
- Administering Windows Server Hybrid Core Infrastructure (AZ-800)